

### Pricing

Brodwaith Cyf reserves the right to change prices and to do so without notice. Prices are quoted exclusive of VAT unless otherwise stated. Prices charged will be those in place at time of confirmation of order. All previous deals and promotions will end upon publication of the current website. Special offers are subject to availability and may be withdrawn at any time.

### Delivery

Delivery will normally be made within 14 days from confirmation of order (and approval of artwork) to all UK mainland addresses. Some remote addresses and Islands may require a few extra days. Brodwaith Cyf can accept no responsibility for delays beyond their control.

### Force Majeure

Brodwaith Cyf is not liable in any way for any failure or delay in supply or delivery or for any damage or defect to goods supplied or delivered that is caused by any event or circumstance beyond its control.

### Washing Instructions

All washing & care instructions of the garments supplied by Brodwaith Cyf must be strictly complied with.

### Payment

Payment is to be made in full at the time of placing the order, unless with prior agreement from Brodwaith Cyf

### Title

The title of any goods purchased shall not pass to the customer until payment in full has been made to Brodwaith Cyf

### Cancellations

Any cancellation of an order must be confirmed in writing to us. Any /all artwork or set-up costs incurred prior to the notification of cancellation will be charged in full. Any garments that have already been processed with a logo will be charged in full.

Online orders made via our website, once placed and confirmed cannot be cancelled.

### Artwork

It is the responsibility of the customer to approve the artwork before printing or embroidery begins. We accept no responsibility for any accidental loss or damage to artwork supplied. Providing high quality electronic artwork will ensure high quality production. Please include all size specifications fonts, specific pantone colours, or special instructions with any artwork submitted. If colour references are not provided, we will match colours as close as possible to artwork submitted\_a previously embroidered or printed sample is useful as a reference but is no substitute to high quality artwork

Please contact us If you have any questions regarding which format you need to send your artwork,.

### Copyright

Brodwaith Cyf.,accepts no liability for infringements of copyright by the customer when artwork is supplied

### Changes to Artwork

Any changes to artwork that has already been processed will incur further costs.

### Own Garments

Customer's property supplied for printing or embroidery is held at the customer's risk. Whilst every care will be taken in printing or embroidery, we cannot accept responsibility for imperfect work caused by unsuitability of materials supplied by the customer. If any error occurs while printing/embroidering a logo onto a customer's own garment, Brodwaith Cyf is only liable for the quoted price of applying the print/embroidery to actual garment. At no time and under no circumstance shall Brodwaith Cyf be liable for the cost of the garment.

### Samples

Samples are sent out upon request to the customer. These will be invoiced to the customer. A credit will be raised if the samples are returned within 2 weeks from date of invoicing. We reserve the right not to accept samples returned without either an invoice or order reference. If the samples are not returned within 2 weeks the customer must pay for them fully as per the invoice.

### Substitute Garments / Fabrics

Brodwaith Cyf will always endeavour to supply any particular garments / fabrics specified by the customer. Where these are unavailable Brodwaith Cyf reserves the right to substitute with garments / fabrics of similar quality or size. Brodwaith Cyf would liaise with the customer at such times when these issues arise.

### Shortfalls / Quality Issues

Any shortfalls or quality complaints must be notified in writing to Brodwaith Cyf within 48 hours of delivery.

### Returns Policy

Items that are faulty or need to be exchanged must be returned to us within 7 days of receipt. Items for exchange must be in their original condition "as new" with their original packaging. We are unable to accept returns for garments that have been personalised with a design or logo unless the garment is faulty. In the event of returned items, the customer is liable for the cost of returning all goods.

### Liability

In any event the liability of Brodwaith Cyf is restricted to their price list for the goods involved.

These Terms form a contract between Brodwaith Cyf and the customer.